

Charging at this station is charged.

Payment is made without cash.



Please follow the following steps:

1. Please connect the charging cable to your vehicle and do not press any buttons on the charging station. Use a mobile phone or computer with a web browser and internet access to start charging.
2. Open charging.innogy.cz or use the following QR code.
3. Charging and payment application will open. Please read the instructions in the application carefully.
4. Read the Terms of Service and check the box to confirm your consent.
5. Enter a valid, working email address which will be used to start the charging and to which the charging bill will be sent.
6. Check the email address you entered and use the **CONTINUE** button.
7. STRIPE payment gateway. Enter your payment card information. Use the **PAY** button or an offered payment method (e.g. GPay.)
8. A screen with information about successful blocking of relevant amount will be displayed automatically for a short time. A prompt that a message with the sequence for starting the charging has been sent to the specified email address is displayed afterwards.
9. Open your email application and check for an e-mail from the eMobilita address, Subject: Charging service – start charging. It is possible that the email is in your spam folder. Open the email and follow the instructions.
10. Click on the **“Start charging”** link in the email message.
11. Enter the number of the innogy charging station that you are using to charge your vehicle (e.g. 71234). The number can be found on the charging station.
12. Click on A, B or C to select the position of the charging socket/cable that you want to use. The sockets/cables are marked on the charging station. Click on **“Start charging”**.
13. Charging will start automatically. THE CHARGING IS IN PROGRESS NOW.
14. An option to stop charging is displayed after 30 seconds. **“Stop charging”** button. You can use the received email again if you want to stop charging.
15. You can also stop charging from the vehicle and by disconnecting the cable from the vehicle.
16. Click on **“Stop charging”**.
17. After the charging is complete, you will receive a bill to the e-mail address you provided.



Please note: The same email address can only be used for charging at the same/different station after 5 min from bill delivery to your email address at the earliest. Information on the charging stations network, terms of service and charging prices can be found at emobilita.innogy.cz



Payment application: charging.innogy.cz